

Enable Calling in Microsoft Teams through **Direct Routing**

IPT for Teams Direct Routing is a simple, cost effective solution, that connects Microsoft Teams via SIP Trunking to allow users make and receive calls on any device using the Microsoft Teams App (mobile or desktop).

What is IPT for Teams?

IPT for Teams from IP Telecom is a suite of cloud services that enables voice calling to Microsoft Teams, enabling and ensuring business connectivity. There's no hardware or software to install and it can be set up and deployed rapidly to remote enable your business phone system.

Now you can bring all users under one collaboration platform by using Microsoft Teams for collaboration, messaging and voice across all devices.

Why customers use IPT for Teams Direct Routing?

- ✔ Enable Calling in Teams experience without needing any additional hardware or software
- ✔ A simple monthly subscription cloud service that can be delivered to all users
- ✔ Cost efficient solution to enable connectivity allowing users to make and receive calls whilst onsite or remote
- ✔ Cost efficient SaaS model



IPT for Teams

Provide **enhanced** collaborative tools for your teams to deliver a true productivity boost for your projects

Take advantage of the latest enhanced communications to **save costs and increase the level of service** your users enjoy. Leverage existing voice services to integrate with the latest Microsoft Teams features and streamline the number of tools your users need to use, reducing cost, administration and training.

Full Teams Experience

Add calling to Teams to increase productivity, create internal and external collaborative spaces and make your desktop and mobile your office number.

Perfect for anywhere working, the Teams calling experience is intuitive and familiar to users, whilst your phone system solution carries out the job it was designed to do.

Simple Deployment

No hardware or software to install. All users can be enabled rapidly without the need for complex training.

Deployment can be carried out rapidly and offsite once all prerequisites are in place. It can also be deployed in hours across the globe.

Enterprise Level Service

Global infrastructure in Microsoft Azure. Around the clock monitoring and support.

Enterprise grade encryption and security built in. Low risk, non disruptive, cost effective.

Bring **Calling** to Teams

Unify your Phone System Solution with the collaborative power of Microsoft Teams

Comparison of methods to achieve calls in Microsoft Teams

	IPT for Teams: PBX	Microsoft Calling Plans	IPT for Teams: Trunks	IPT Direct Routing
Simple per-user subscription	✓	✓	✓	✗
No number porting required	✓	✗	✓	✓
No hardware or software required	✓	✓	✓	✗
Keep PBX call flows and groups	✓	✗	✗	✗
Keep Call Centre functionality	✓	✗	✗	✗
No complex PBX configuration required	✓	✓	✗	✗
Keep existing desk phones and devices	✓	✗	✗	✗
Available in all countries	✓	✗	✓	✓
No special training or knowledge	✓	✓	✓	✗
Cost-effective for SMB	✓	✓	✓	✗
Mix Teams and standard VoIP	✓	✗	✗	✗
Keep your current phone provider	✓	✗	✓	✓



Redefine how your current voice platform is used



IPT for Teams can be evaluated without disruption



Discover the boost your team workers get from a new way of collaborating



Evaluate the service free for 30 days for up to 25 users



With **IPT for Teams** you can deliver a voice solution that combines Voice and Teams Collaboration

Preserve the current voice investment

Current voice platforms deliver wide ranging business service to many types of users. Leveraging the current investment to power Office 365 saves on disruptive, costly new infrastructure and services.

Making Microsoft Teams integrate with current business processes can multiply the benefits of collaboration and integration.

IPT for teams brings Microsoft Teams to life

Business goals are more quickly achieved when people enjoy working together.

Voice enabled collaboration is driving in excess of a 50% increase in collaborative work; 80% of employee time is spent collaborating and 62% connect to meetings using mobile phones.

Simplified IT in the Cloud delivers flexibility

Unite your phone system with Microsoft Teams and redefine your current voice platform. With IPT for Teams, your phone system becomes fully accessible via the Teams interface, make and receive external or internal calls, create contacts and add callers to collaborative threads.

International Reach

Customers can use multiple carriers in different countries for full international coverage and numbering and we can enable them all to work through IPT for Teams.

Ease of Admin

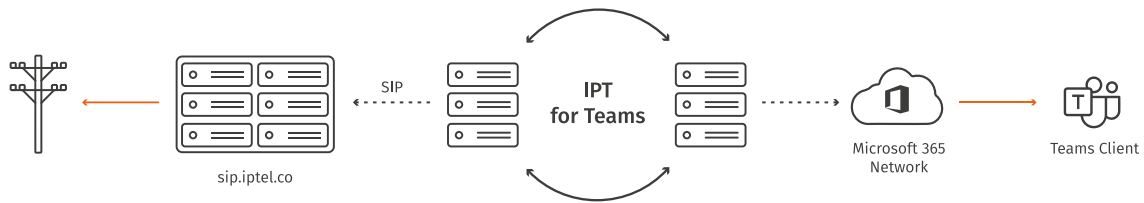
Single sign on portal for the lin to SIP Trunk providers and simple mapping of numbers to Teams users and accounts.

Cloud Service

Operates as a pure Cloud Based Service meaning no hardware or software overhead for the customer.

So, **how** does it work?

Simply deploy IPT for Teams Direct Routing and we'll take care of the rest.



Calling via Teams with Direct Routing

Integrating MS Teams with a SIP trunk VoIP account is made simple through IPT for Teams.

- 1 Our SBC server establishes a SIP Trunk with sip.iptel.co.
- 2 IP Telecom provides credentials to configure the SIP trunk which we generate directly on your account.
- 3 We assign a number to each Microsoft Teams user that allows them to make and receive calls via Microsoft Teams apps (Desktop or Mobile). See illustration above.
- 4 Note that unlike the fully integrated IPT for Teams, the SIP service only has a limited feature set in comparison. It does however enable Teams inbound and outbound calling via SIP Trunking.
- 5 Once all prerequisites are met and order form with all requirements are filled out the service can be rolled out in a number of hours, depending on the scale and complexity of the set up.

Prerequisites for deployment your checklist

Before we can create your setup, we require the following:

- A spare Office 365 user license available temporarily whilst we complete the setup.
- SIP Trunk Credentials information if based on an existing Trunk so these can be created on our SBC portal.
- Depending on the number of users, the same amount of phone numbers were assigned to the customer on our SIP trunk Service this requires the completion of our Teams Order Form.
- Global admin access on their Office 365 account.

At IP Telecom, we're passionate about communications, working with customers to reimagine the way their business functions and create genuine collaboration. We drive progress, innovation, and creativity to help businesses stay ahead of the curve and leverage the latest technology for greater efficiency and effectiveness.

Talk to us Today

Book your free consultation
Call us now on **01 687 77 77**

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