



Enable Calls in Microsoft Teams by connecting your **existing SIP Trunks**

IPT for Teams is a simple add on to Office 365 that connects Microsoft Teams to standard SIP Trunks allowing making and receiving calls on any device using the Microsoft Teams App (mobile or desktop).

What is IPT for Teams?

IPT for Teams from IP Telecom is a suite of cloud services that connects Microsoft Teams to any existing or new SIP trunk or PBX Phone System.

There's no hardware or software to install and it can be set up and deployed rapidly to remote enable your business phone system. Now you can bring all users under one collaboration platform by using Microsoft Teams for collaboration, messaging and voice across all devices.

Why customers use IPT for Teams?

- ✔ Enable Calling in Teams experience without needing any hardware or software.
- ✔ Use your existing phone system set ups, numbers and facilities. No disruption. Call Centre or compliance features stay as they are.
- ✔ A simple monthly subscription cloud service that can be delivered to selected users.
- ✔ Cost efficient SaaS model



With **IPT for Teams** you can deliver a voice solution that combines Business Communications & Teams Collaboration

Bring Calling to Teams and redefine how your current voice platform is used. With IPT for Teams this service can be reviewed without disruption. Evaluate the service free for 30 days for up to 25 users and discover the boost your team workers get from a new way of collaborating.

IPT for Teams brings Microsoft Teams to life

Add calling to Teams to increase productivity, create internal and external collaborative spaces and make your desktop and mobile your office number.

Perfect for anywhere working, the Teams calling experience is intuitive and familiar to users, whilst your phone system solution carries out the job it was designed to do.

Preserve the current voice investment

No hardware or software to install. All users can be enabled rapidly without the need for complex training.

Deployment can be carried out rapidly and offsite once all prerequisites are in place. It can also be deployed in hours across the globe.

Simplified IT in the Cloud delivers flexibility

Global infrastructure in Microsoft Azure. Around the clock monitoring and support.

Enterprise grade encryption and security built in. Low risk, non disruptive, cost effective.



Bring **Calling** to Teams

Unify your Phone System Solution with the collaborative power of Microsoft Teams

Comparison of methods to achieve calls in Microsoft Teams

	IPT for Teams: PBX	Microsoft Calling Plans	IPT for Teams: Trunks	IPT Direct Routing
Simple per-user subscription	✓	✓	✗	✓
No number porting required	✓	✗	✓	✓
No hardware or software required	✓	✓	✗	✓
Keep PBX call flows and groups	✓	✗	✗	✗
Keep Call Centre functionality	✓	✗	✗	✗
No complex PBX configuration required	✓	✓	✗	✗
Keep existing desk phones and devices	✓	✗	✗	✗
Available in all countries	✓	✗	✓	✓
No special training or knowledge	✓	✓	✗	✓
Cost-effective for SMB	✓	✓	✗	✓
Mix Teams and standard VoIP	✓	✗	✗	✗
Keep your current phone provider	✓	✗	✓	✓

✓
Redefine how your current voice platform is used

✓
IPT for Teams can be evaluated without disruption

✓
Discover the boost your team workers get from a new way of collaborating

✓
Evaluate the service free for 30 days for up to 25 users



Castlebridge has always been a 'connected work' hybrid business. The move to fully remote working in 2020 caused us to look for a suitable vendor and we found IP Telecom.

The onboarding was efficient, support has been responsive, and we now have integrated DDI calling, an effective IVR, and direct integration into our back-office systems all via the Microsoft Teams interface. And the total cost, for an all-round better service, is still less than we were paying our previous provider.

Daragh O'Brien
Managing Director | Castlebridge



Boost productivity levels and increase business efficiency **through technology**

Provide **enhanced collaborative tools** for your teams to deliver a true productivity boost for your projects.

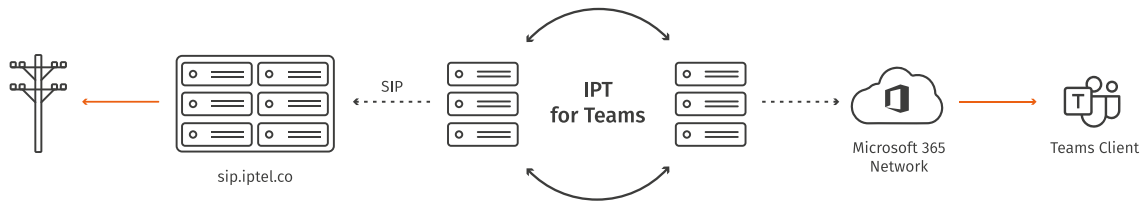
Take advantage of the latest enhanced communications to save costs and increase the level of service your users enjoy.

Leverage existing voice services to power the latest Microsoft Teams features and streamline the number of tools your users need to use, reducing cost, administration and training.



So, **how** does it work?

IPT for Teams via Trunks enables remote capabilities of teams calling via new or existing SIP Trunks



Calling via Teams with Direct Routing

Integrating MS Teams with a SIP trunk VoIP account is made simple through IPT for Teams.

- 1 Our SBC server establishes a SIP Trunk with sip.iptel.co.
- 2 IP Telecom provides credentials to configure the SIP trunk which we generate directly on your account.
- 3 We assign a number to each Microsoft Teams user that allows them to make and receive calls via Microsoft Teams apps (Desktop or Mobile). See illustration above.
- 4 Note that unlike the fully integrated IPT for Teams, the SIP service only has a limited feature set in comparison. It does however enable Teams inbound and outbound calling via SIP Trunking.
- 5 Once all prerequisites are met and order form with all requirements are filled out the service can be rolled out in a number of hours, depending on the scale and complexity of the set up.

Prerequisites for deployment - your checklist

Before we can create your setup, we require the following:

- A spare Office 365 user license available temporarily whilst we complete the setup.
- SIP Trunk Credentials information if based on an existing Trunk so these can be created on our SBC portal.
- Depending on the number of users, the same amount of phone numbers were assigned to the customer on our SIP trunk Service. This requires the completion of our Teams Order Form.
- Global admin access on their Office 365 account.

At IP Telecom, we're passionate about communications, working with customers to reimagine the way their business functions and create genuine collaboration. We drive progress, innovation, and creativity to help businesses stay ahead of the curve and leverage the latest technology for greater efficiency and effectiveness.

Talk to us Today
Book your free consultation
Call us now on +27 87 551 4100

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